

Policy F.Y.I.

From the Policy Unit

Date: 08-16-2024

FYI-445

Please contact the Policy Unit if you have questions regarding this announcement at DCSSPOLICYQUESTIONS@azdes.gov.



SUBJECT: Policy FYI-445 | Child Support Portal Home Page

This Policy FYI is to inform team members that the Child Support Portal home page will have a new look and new features beginning Monday, August 19, 2024.

The Welcome message and Applications box have been replaced with a set of dashboards, which include the Communication Center, Locate Responses, and EDE Responses.

Team members will be able to access each respective dashboard directly, which includes new communications, responses to Locate, and DoD Entitlement requests that have not been viewed as well as responses to EDE requests that are pending download. The Calendar block is removed, and the Helpful Information and Quick Links blocks are now titled Guides & Resources and Helpful Links.

Current Portal Home page



New Portal Home page



Team members may provide feedback pertaining to the changes by using the Feedback link in the Portal menu bar. Questions may be directed to csportal@acf.hhs.gov.

We urge DCSS team members to view this information directly on The PORT and not create a separate personal file.
Please do not reply directly to this message as we cannot respond. This email address is only used for outgoing mail.